



## **CLAIM FOR DISABILITY BENEFITS**

UnumProvident, Chattanooga Customer Care Center, P.O. Box 12030,  
Chattanooga, TN 37401-3030  
Phone: 800.633.7479 Fax: 423.755.3009

For use with policies issued by the following UnumProvident Corporation ["UnumProvident"] subsidiaries:

Unum Life Insurance Company of America  
First Unum Life Insurance Company  
Provident Life and Accident Insurance Company  
Provident Life and Casualty Insurance Company  
The Paul Revere Life Insurance Company

**Please mail or fax this form to:**

UnumProvident  
Chattanooga Customer Care Center  
P.O. Box 12030  
Chattanooga, TN 37401-3030  
Toll free 800.633.7479 Fax 423.755.3009

This form must be completed by the Attending Physician, the Claimant, and the Employer (for employer-sponsored policies), and be returned promptly for consideration of benefits. All questions on this form must be answered in full. Incomplete or illegible answers may result in delay of benefit consideration. Please return this form as soon as possible after the first day you are unable to work. Please be sure to keep a copy of this form and any attachments for your records.

**The claimant is responsible for completion of all portions of this form without expense to the UnumProvident Corporation subsidiaries.**

### **INSTRUCTIONS:**

- A. Attending Physician's Statement:** This section must be completed by the physician PRIMARILY responsible for your care. Please make sure all dates of treatment are indicated in this section and that your physician personally signs and dates this claim form.
- B. Claimant's Statement:** This section must be completed by you, the claimant. Please make sure you sign and date the bottom of the authorization page after you complete your section.
- C. Employment Statement:** Group Sponsored Policies - The employer must complete this form.  
Individual Policies - Please refer to the attached Instructions Sheet.

Please enclose any additional information that you feel will assist us in evaluating this claim.



**DISABILITY CLAIM** (PLEASE HAVE ALL SECTIONS COMPLETED)  
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**A. ATTENDING PHYSICIAN'S STATEMENT** (PLEASE PRINT)

1. Name of Patient	Date of Birth	Social Security Number
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**2. Diagnosis** - Please include the primary diagnosis and list any secondary conditions.

Date of Last Examination	Diagnosis (including any complications) include <b>ICD9 and/or DSM IV Multi Evaluation Nomenclature and Code Number</b>
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Objective findings (including current x-rays, EKGs, psychiatric testing, laboratory data and any clinical findings)

Symptoms

Is this condition due to <input type="checkbox"/> an Accident <input type="checkbox"/> a Sickness?	Date symptoms first appeared or accident occurred:
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Is the accident or sickness related to the patient's employment? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown
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Date restrictions and limitations began.	Has patient ever been treated for the same or similar condition? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, state when and describe.
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**3. Information About the Patient's Ability to Work - this information is critical to understanding your patient's condition**

Has patient been released to work in his/her occupation? <input type="checkbox"/> Yes <input type="checkbox"/> No in any occupation? <input type="checkbox"/> Yes <input type="checkbox"/> No
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If the patient has demonstrated a loss of function, please provide restrictions and limitations and the date they began in the space provided below.

Fully describe restrictions and limitations.

**RESTRICTIONS** (What the patient should not do)

**LIMITATIONS** (What the patient cannot do)

When should the patient be able to return to work? Full Time:	Part Time:
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Height/Weight	Blood Pressure Last Visit	If Pregnancy, Expected Delivery Date	If Delivered, Actual Delivery Date	Delivery Type <input type="checkbox"/> Normal <input type="checkbox"/> C-Section
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Date of first visit for this illness or injury	Date of next visit	Date of last visit	Frequency of visits
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Is patient: <input type="checkbox"/> Ambulatory <input type="checkbox"/> Bed Confined <input type="checkbox"/> House Confined <input type="checkbox"/> Hospital Confined	Has patient been admitted to hospital? <input type="checkbox"/> Yes <input type="checkbox"/> No Confined From: To:
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If Hospital Confined, give name and address of hospital

Have you completed claim forms regarding this patient for other insurance carriers? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, state date and name of insurance company:
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**4. Names and Addresses of Other Treating Physicians**

Referring physician or other treating physicians (names, address, phone #'s):

**REQUIRED ATTACHMENTS AND SIGNATURES**

Please make sure that office notes, test results, and discharge summaries are attached. This will help reduce additional requests.

**FRAUD NOTICE:** Any person who knowingly files a statement of claim containing false or misleading information is subject to criminal and civil penalties. This includes Employer and Attending Physician portions of the claim form.

The above statements are true and complete to the best of my knowledge and belief.

Print or Type Name	Degree	Medical Specialty
Street Address	Phone Number ( )	
City	State	Zip Code
Signature of Physician	Date	

SSN or Employer's ID Number:



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**B. CLAIMANT'S STATEMENT** (PLEASE PRINT)

**Type of Coverage** (CHECK ALL THAT APPLY)

Short Term Disability  Long Term Disability  Individual Disability  Waiver of Premium (Life Insurance)  Voluntary Benefits/Payroll Deduction

Policy Numbers: \_\_\_\_\_ The State in which You Work: \_\_\_\_\_

**1. Claimant's Name**

Home Address (Street, City, State, Zip)

Home Phone Number ( ) \_\_\_\_\_ Date of Birth \_\_\_\_\_ Social Security Number \_\_\_\_\_  Male  Female

**2. Is this condition due to**  Accident  Sickness? **Is this disability related to your employment?**  Yes  No

Describe the injury incurred (what, how, where, when) or the nature and details of the sickness and when it began:

You have been unable to work because of this condition as of what date?

**3. Employer's Name and Address**

Claimant's Work Phone Number ( )	Occupational Title	List the duties of your occupation at the time of your disability. Duty	# of weekly hours spent at duty
Have you returned to work? If yes, When? Part Time: _____ Full Time: _____			
Hours per week: _____			
If you have not returned to work, when do you expect to return? Part Time: _____ Full Time: _____			

How does your injury or sickness impede your ability to do your occupational duties?

**4. Information about physicians and hospitals**

**NOTE: TO AVOID DELAY IN EVALUATING YOUR CLAIM, ADVISE YOUR DOCTOR(S) TO ATTACH COPIES OF MEDICAL RECORDS AND TEST RESULTS.**

First medical attention for the current disability was given by (complete below):

Doctor's Name	Doctor's Specialty
Address (Street, City, State, Zip)	Phone Number ( )
Hospital Name	Hospital Phone Number ( )
Address (Street, City, State, Zip)	

Dates of Confinement: From: \_\_\_\_\_ To: \_\_\_\_\_ From: \_\_\_\_\_ To: \_\_\_\_\_

**If other doctors or hospitals were consulted in the last five years, please attach a separate sheet of paper.**

**5. Marital Status:**  Single  Married  Widowed  Divorced **If you are married: Spouse's Name** \_\_\_\_\_ **Spouse's Date of Birth** \_\_\_\_\_ **Is Spouse Employed?**  Yes  No

List your children who are under age 25: (\*Please attach additional sheets if necessary).

Name	Date of Birth	Married?	Attending High School?
		<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
		<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No

**6. If you have been approved or denied for any of these benefits, please send a copy of Award or Denial Notification.**

(Check the other income benefits you are receiving or are eligible to receive as a result of your disability and complete the information requested.)

Social Security/Retirement <input type="checkbox"/> Yes <input type="checkbox"/> No	Social Security/Disability <input type="checkbox"/> Yes <input type="checkbox"/> No	Canada Pension Plan <input type="checkbox"/> Yes <input type="checkbox"/> No	State Disability <input type="checkbox"/> Yes <input type="checkbox"/> No
Worker's Compensation <input type="checkbox"/> Yes <input type="checkbox"/> No	Pension/Retirement <input type="checkbox"/> Yes <input type="checkbox"/> No	Pension/Disability <input type="checkbox"/> Yes <input type="checkbox"/> No	Unemployment <input type="checkbox"/> Yes <input type="checkbox"/> No
No-Fault Insurance <input type="checkbox"/> Yes <input type="checkbox"/> No	Short Term Disability <input type="checkbox"/> Yes <input type="checkbox"/> No – Ins. Co. Name and Policy # _____		
Other (Include Individual Disability or Group Disability Benefits) <input type="checkbox"/> Yes <input type="checkbox"/> No – Ins. Co. Name and Policy # _____			

**7. If your request for benefits is approved, do you want Federal Income Tax Withheld from your check?**  Yes  No

If yes, please indicate dollar amount \$ \_\_\_\_\_ (Note: Minimum withholding is \$20.00 per week or \$87.00 per month)

Do you want State Income Tax withheld from your check?  Yes  No

If yes, please indicate dollar amount \$ \_\_\_\_\_ (Note: The amount indicated must be a whole dollar increment)



**DISABILITY CLAIM  
CLAIMANT'S AUTHORIZATION**

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**FOR CLAIMANT TO COMPLETE**

**CLAIM FRAUD WARNING STATEMENTS**

For your protection, the laws of several states, including Alaska, Arizona, Arkansas, Delaware, Idaho, Indiana, Kentucky, Louisiana, Minnesota, New Hampshire, Ohio and Oklahoma, and others require the following statement to appear:

**Fraud Warning**

Any person who knowingly, and with intent to injure, defraud, or deceive an insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of insurance fraud, which is a felony.

**Fraud Warning for California Residents**

For your protection, California law requires the following to appear:

Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Fraud Warning for Colorado Residents**

It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**Fraud Warning for District of Columbia, Maine, Tennessee and Virginia Residents**

It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purposes of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

**Fraud Warning for Florida Residents**

Any person who knowingly and with intent to injure, defraud or deceive any insurance company, files a statement of claim or an application containing false, incomplete or misleading information is guilty of a felony of the third degree.

**Fraud Statement for New Jersey, New Mexico and Pennsylvania Residents**

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Fraud Statement for New York Residents**

Any person who knowingly and with the intent to defraud any insurance company or other person files an application for insurance or statement of claim containing materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**AUTHORIZATION**

I authorize any licensed physician, medical practitioner, hospital, clinic, pharmacy or other medically related facility, insurance company, third party administrator, government organization, employer and any of their agents performing services relating to any employee benefits or workers compensation, other organization, institution, or person that has any records or knowledge of me, my health (including any disorder of the immune system including HIV or AIDS, any information relating to the use of drugs and alcohol, and any information relating to mental and physical history, condition, advice or treatment), financial or credit information, earnings, employment history or other insurance benefits, to release this information to any of the UnumProvident Corporation subsidiaries or their duly authorized representatives. I also authorize the UnumProvident Corporation subsidiaries to request a report from the Medical Information Bureau (MIB), and the association of life insurance companies which operates the Health Claims Index (HCI) and the Disability Income Record System (DIRS). I understand that the dates of my past and present claims with any of the UnumProvident Corporation subsidiaries, excluding medical or personal information, may be reported to MIB and that an HCI or DIRS report may reflect this information including the identity of other insurance companies to which I have submitted claims. I further understand that in executing this authorization, information obtained by it will be used for evaluating and administering a claim for benefits.

This authorization is valid for the duration of my claim. I know that I or my authorized representative has a right to request a copy of this authorization. A copy of this authorization shall be as valid as the original.

I further authorize the UnumProvident Corporation subsidiaries or other authorized representatives to release all information (including information pertaining to HIV or AIDS, mental illness, and drug and alcohol abuse) related to this insurance claim to insurance companies, third party administrators, physicians, rehabilitation professionals, vocational evaluators, employers, my insurance agent, and any institution or person on a need to know basis for the purpose of verifying, evaluating, negotiating, or other pertinent uses with respect to my claim for benefits or service.

The statements made by me on this claim are true and complete.

I further authorize the UnumProvident Corporation subsidiaries or its authorized representatives or agents to request reports and information from the Social Security Administration regarding benefits, earnings and employer information, and any award, disallowance or termination relating to benefits.

I am the individual to whom this release/request applies or that person's legal Guardian, Power of Attorney, or Conservator. I know that if I make any representation which I know is false to obtain information from federal records, I could be punished by fine or imprisonment or both.

Signature of Claimant **X**

Please Print Name

Date Signed

Social Security Number

I signed on behalf of the claimant, as \_\_\_\_\_(indicate relationship). **If Power of Attorney, Guardian, or Conservator, please attach a copy of the document granting authority.**



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**C. EMPLOYMENT STATEMENT** (PLEASE PRINT)

**Type of Coverage** (CHECK ALL THAT APPLY)

Short Term Disability  Long Term Disability  Individual Disability  Waiver of Premium (Life Insurance)  Voluntary Benefits/Payroll Deduction

1. Employer Name \_\_\_\_\_ Employer's Phone Number ( ) \_\_\_\_\_

Employer Address (Street, City, State, Zip) \_\_\_\_\_

Policy Numbers	Division Number / Class Number	Division / Class Description
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2. Claimant's Name \_\_\_\_\_

Claimant's Address (Street, City, State, Zip) \_\_\_\_\_

Claimant's Home Phone	Date of Birth	Social Security Number	Date of Hire	Effective Date of Insurance	Date Last Worked
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Claimant's Work Status:  Full Time  Part Time  Exempt  Non-exempt  Bargaining  Non-Bargaining

Has the claimant's employment been terminated?  Yes  No If yes, please provide termination date: \_\_\_\_\_

**General Information About the Claimant's Job**

3. Job Title \_\_\_\_\_ Minimum education or training required \_\_\_\_\_

Does the claimant perform supervisory function?  Yes  No If yes, how many people are supervised? \_\_\_\_\_

4. Describe job duties:

Duty	# of Weekly Hours Spent at Duty
Duty	# of Weekly Hours Spent at Duty
Duty	# of Weekly Hours Spent at Duty
Duty	# of Weekly Hours Spent at Duty

Name of Direct Supervisor \_\_\_\_\_ Telephone Number of Direct Supervisor ( ) \_\_\_\_\_

**Please attach a copy of the claimant's job description.**

5. How was claimant paid? (please check one)

Hourly  Commissions  Salaried  Salary and Bonus  Commissions Only  Salary and Commissions

What is the earnings figure you use to compute premium payments for this claimant? \$ \_\_\_\_\_

Salary/Wage prior to date last worked (*refer to Earnings definition in your contract*). \_\_\_\_\_

<input type="checkbox"/> Weekly <input type="checkbox"/> Bi-Weekly <input type="checkbox"/> Semi-Monthly	Bonuses (per week)	Overtime (prior year)	Commissions (per week)	W-2 Earnings
\$	\$	\$	\$	\$

6. Does the claimant contribute toward the premiums? (Complete all that apply)

STD:	<input type="checkbox"/> Yes <input type="checkbox"/> No: If yes: <input type="checkbox"/> Pre-Tax <input type="checkbox"/> Post-Tax If Post Tax:	% paid by employer	% paid by claimant
State Plans:	<input type="checkbox"/> Yes <input type="checkbox"/> No: If yes: <input type="checkbox"/> Pre-Tax <input type="checkbox"/> Post-Tax If Post Tax:	% paid by employer	% paid by claimant
LTD:	<input type="checkbox"/> Yes <input type="checkbox"/> No: If yes: <input type="checkbox"/> Pre-Tax <input type="checkbox"/> Post-Tax If Post Tax:	% paid by employer	% paid by claimant
IDI:	<input type="checkbox"/> Yes <input type="checkbox"/> No: If yes: <input type="checkbox"/> Pre-Tax <input type="checkbox"/> Post-Tax If Post Tax:	% paid by employer	% paid by claimant
Life:	<input type="checkbox"/> Yes <input type="checkbox"/> No: If yes: <input type="checkbox"/> Pre-Tax <input type="checkbox"/> Post-Tax If Post Tax:	% paid by employer	% paid by claimant

7. Year to Date Earnings as of Date of Disability (For FICA % Deductions) \$ \_\_\_\_\_

8. Financial Documentation (please refer to your contract for your Earnings definition and attach the appropriate documentation).

Salary Only/Current Earnings definition: Attach copy of payroll records or paystubs for 2 periods just prior to disability.

Bonus/Commissions Included: Attach copy of payroll records for the 12 or 24 months (see definition) just prior to disability.

Other Earnings definitions: Attach referenced document per Earnings definition (W-2, K-1's, Schedule C's, teacher's contract, etc.).

9. Claimant Pre-Tax Withholdings: Indicate pre-tax withholdings in effect just prior to disability:

401(k)/403(b) \_\_\_\_\_ %; Pre-tax medical and other insurance \$ \_\_\_\_\_ /week; Flexible spending account \$ \_\_\_\_\_ /week



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**C. EMPLOYMENT STATEMENT** (continued)

**10.** Date of last Salary/Wage Increase \_\_\_\_\_ Work Schedule at time last worked: \_\_\_\_\_ Days/Week \_\_\_\_\_ Hours/Day \_\_\_\_\_ Hours/Week \_\_\_\_\_  
 Check off regular work days:  Sun  Mon  Tues  Wed  Thurs  Fri  Sat. Number of hours on date last worked: \_\_\_\_\_  
 Date paid through: \_\_\_\_\_ For:  Salary Continuation  Vacation Pay  Accrued Sick Pay  Other \_\_\_\_\_  
**11.** Has claimant returned to work?  Yes  No If yes, date: \_\_\_\_\_  Full Time  Part Time \_\_\_\_\_ Hours Per Week \_\_\_\_\_  
**12.** Does the claimant have an ownership interest in this business?  Yes  No If yes, what is the % of ownership? \_\_\_\_\_ %  
 Type of business entity?  Regular Corporation  S corporation  Partnership  Sole Proprietorship

**13.** If this is a Flexible Benefits Plan, indicate which option of coverage this claimant has chosen.  
 Previous Plan Year - Date of Open Enrollment: \_\_\_\_\_ Option \_\_\_\_\_ Current Plan Year - Date of Open Enrollment: \_\_\_\_\_ Option \_\_\_\_\_

**14.** Prior LTD Carrier Name \_\_\_\_\_ Effective Date \_\_\_\_\_  
 Address (Street, City, State, Zip) \_\_\_\_\_ Termination Date \_\_\_\_\_

15. Is claimant eligible for:	Yes No		If yes, weekly or monthly amount	Weekly Monthly		When do benefits begin?	When do benefits end?
	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>		
Salary Continuation	<input type="checkbox"/>	<input type="checkbox"/>	\$ _____	<input type="checkbox"/>	<input type="checkbox"/>		
State Disability	<input type="checkbox"/>	<input type="checkbox"/>	\$ _____	<input type="checkbox"/>	<input type="checkbox"/>		
Other Disability Benefits	<input type="checkbox"/>	<input type="checkbox"/>	\$ _____	<input type="checkbox"/>	<input type="checkbox"/>		
Social Security	<input type="checkbox"/>	<input type="checkbox"/>	\$ _____	<input type="checkbox"/>	<input type="checkbox"/>		
Worker's Compensation	<input type="checkbox"/>	<input type="checkbox"/>	\$ _____	<input type="checkbox"/>	<input type="checkbox"/>		

Is the claim the result of a work related injury or sickness?  Yes  No  
 If so has Workers' Compensation claim been filed?  Yes  No If yes, Name and Address of Carrier \_\_\_\_\_  
 Health Insurance  Yes  No If yes, Name and Address of Carrier \_\_\_\_\_  
 Life Insurance  Yes  No If yes, please provide the amount of coverage: \$ \_\_\_\_\_

**If Workers' Compensation claim has been denied, please submit a copy of denial with this claim.**

**16. If New York DBL or New Jersey TDB applies, complete this question.**

Earnings 8 weeks prior to disability														
Week Ending				Week Ending				Week Ending						
Mo.	Day	Yr.	No. Days Worked	Amount	Mo.	Day	Yr.	No. Days Worked	Amount	Mo.	Day	Yr.	No. Days Worked	Amount
1					5									
2					6									
3					7									
4					8									

**17. Information about your pension plan** (Please send copy of Plan Summary) (Do not complete for maternity claim)

Do you have a pension plan?  Yes  No If yes, what type?  Defined benefit  Defined contribution  401(k)/403(b)  Profit Sharing  Other: (specify) \_\_\_\_\_  
 Is claimant eligible for your pension plan?  Yes  No If eligible, does the claimant participate?  Yes  No What % does claimant contribute? \_\_\_\_\_  
 If the claimant is participating, when is he or she eligible for benefits under the plan? \_\_\_\_\_

**FRAUD NOTICE:**

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The above statements are true and complete to the best of my knowledge and belief.

Name of Person Completing Form _____	Telephone Number ( ) _____
Title of Person Completing Form _____	Fax Number ( ) _____
Signature _____	Date Signed _____